



Joining Forces

I would like to inform you of the exciting changes at Noar's Oil. I wish I could have called everyone personally, since I know almost everyone on a first name basis, but that is almost impossible.

This month we have joined forces with Fawcett Energy, a family-owned company that has been in the oil business since 1894. Ben and Rob Fawcett, two brothers, are the fifth generation of the same family to run the company. There will be very little changed. Our company will still be known as Noar's Oil and our phone number is still 508-791-3228. I am still available if you have any questions, although I have promised my family that I will start slowing down. You will still see all the familiar faces in the office, delivering oil, and coming to your homes for service calls. Please stop by our office anytime at 38 Albany Street in Worcester to say hello.

Please do not worry if you have an existing service contract, price protection or tank protection plan— all will remain in effect without any disruption.

I can assure you that my decision to partner with Fawcett Energy was a long, thoughtful and deliberate process. My focus was to make the best decision for our customers and employees. I am confident that I made the right choice with Fawcett Energy.

With Warm Regards,
Dennis O'Leary



L-R: Ben Fawcett, Dennis O'Leary, Rob Fawcett, Red Fawcett

Since 1894, five Fawcett family generations have worked hard to remain industry leaders, specializing in providing fuel oil delivery, heating and air conditioning system installations and repairs. We look forward to continuing the same great service you have received over the years from Noar's Oil.

At Fawcett Energy we treat our customers like family. Our service department is second-to-none, meeting the needs of customers promptly and efficiently, 24-hours-a-day, 365-days-a-year. No matter when you call, or what the reason, our professionally trained technicians and heating consultants are ready to answer your call.

We welcome you to our family.

WE'RE HERE WHEN YOU NEED US. 24-HOURS-A-DAY 365 DAYS-A-YEAR

Noar's Oil Joining Forces with Fawcett Energy

- Fawcett is a family owned business that is run by a really nice family that has been in the heating oil business since 1894. Ben and Rob are brothers who grew up in the business and have young families.
- Everything is going to stay Noar's Oil. When customers call the office we are still going to answer Noar's Oil. All service plans and prices will be the same.
- . All office personnel, service technicians and oil delivery drivers will stay exactly the same.
- . We encourage you to visit us anytime at our offices at 38 Albany Street in Worcester.
- . Dennis O'Leary is still available if anyone wants to talk to him.
- . Ben and Rob Fawcett are also available if anyone would like to talk to them.
- . Both Noar's and Fawcett strive to offer the best customer service.
- . Oil prices will continue to be competitive. In fact, by joining forces, we will have greater purchasing power which will enable us to be very competitive.
- . Fawcett has strong supplier relationships which provided great peace of mind.
- . All contracted capped oil price deals that customers have signed will be the same.
- All tank insurance plans will still be the same.
- The 508-791-3228 phone number will stay the same.